AFRICA SAFARI DMC

Destination Management & Safari Tour Terms and Conditions

Effective Date: September 2026 | **Website:** dmcsafari.com | **Entity:** Africa Safari DMC Ltd (Dar es Salaam, Tanzania)

Please read these Terms and Conditions carefully before booking or utilizing services provided by **Africa Safari DMC Ltd** ("Company", "we", "us", or "our"). By making a booking, issuing a deposit, or using our website (**dmcsafari.com**), you ("Client", "Guest", or "User") agree to be bound by these legal terms.

1. BOOKING & CONTRACT FORMATION

1.1. A booking is confirmed only when Africa Safari DMC receives the required deposit and issues a written booking confirmation invoice.

2. PAYMENT TERMS & SCHEDULE

2.1. **Deposit:** A non-refundable deposit of 30% of the total safari package price is required at the time of booking to secure park permits, lodge reservations, and logistics.

Timeline	Payment Requirement
At Booking Confirmation	30% Non-Refundable Deposit
45 Days Prior to Departure	70% Final Balance Payment
Bookings made within 45 Days	100% Full Payment upon confirmation

3. CANCELLATIONS & REFUND POLICY

3.1. Cancellations must be submitted in writing via email. Cancellation fees are calculated based on the date written notice is received prior to departure:

- **More than 60 days before arrival:** Deposit forfeited (30%).
- **59 to 30 days before arrival:** 50% of total trip cost charged.
- **29 to 15 days before arrival:** 75% of total trip cost charged.
- **Less than 14 days / No-show:** 100% of total trip cost charged (No refund).

4. ALTERATIONS & ITINERARY CHANGES

4.1. **By Client:** Any request to modify travel dates, accommodations, or participant count after confirmation is subject to availability and supplier modification fees.

4.2. **By Company:** Africa Safari DMC reserves the right to alter itineraries, routes, or accommodations due to unforeseen weather conditions, national park operational changes, road safety, or force majeure events. Equivalent alternatives will be provided wherever possible.

5. PASSPORT, VISAS & HEALTH REQUIREMENTS

5.1. Guests are solely responsible for ensuring valid passport documentation (minimum 6 months validity prior to entry) and necessary visas for entry into Tanzania and Zanzibar.

6. TRAVEL INSURANCE

> **Mandatory Requirement:** Comprehensive travel insurance covering medical emergency, emergency air evacuation, trip cancellation, personal baggage loss, and flight delays is mandatory for all clients traveling with Africa Safari DMC.

7. LIMITATION OF LIABILITY & FORCE MAJEURE

7.1. Africa Safari DMC acts as an agent and operator for safari tours, transport, and excursions. While every safety precaution is taken, the company is not liable for injury, illness, delay, damage, or loss caused by third-party suppliers, wildlife behavior, acts of God, civil unrest, or force majeure events.

8. WEBSITE USE & INTELLECTUAL PROPERTY

8.1. All text, imagery, logos, brand assets, and itinerary graphics on dmcsafari.com are the exclusive intellectual property of Africa Safari DMC Ltd. Unauthorized reproduction or scraping is strictly prohibited.

9. GOVERNING LAW & DISPUTE RESOLUTION

9.1. These terms are governed by and construed in accordance with the laws of the United Republic of Tanzania. Any legal disputes shall be handled through arbitration or local courts situated in Tanzania.

Contact & Legal Inquiries

For questions regarding these Terms & Conditions or booking agreements, contact us at:

Africa Safari DMC Ltd
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Email: info@dmcsafari.com | Website: dmcsafari.com